

LEADERSHIP AND TEAMS

Leadership for Managers and Employees

Leadership skills for managers and employees alike: leading yourself, working well as a team and shaping a healthy workplace culture. Your team covers communication, motivation, coaching, inclusion, and truth and reconciliation, using real workplace cases.

LENGTH

6 parts

FORMAT

In a classroom or at your workplace

PRICE

Ask for a quote

Priced for your group size and location

What your team will learn

- Manage your own goals, time and emotions with more self-awareness
- Communicate clearly, handle conflict and motivate the people you work with
- Coach and mentor colleagues with feedback that helps them grow
- Build a workplace culture of trust, inclusion and reconciliation

What's covered

PART

1**Managing yourself****Self-awareness and emotional intelligence**

Knowing your strengths, weak spots and emotional triggers, and using that awareness to manage yourself well.

Goals and time

Setting SMART goals with action plans, and managing your time so the most important work gets done.

PART

2**Managing and working as a team****Communicating with your team**

Clear, concise communication, with active listening and empathy in everyday team conversations.

Conflict and how teams work

Handling conflict through constructive conversation, understanding how a team behaves, and drawing on the diversity in yours.

PART

3

Leadership and motivation

Motivating yourself and others

Keeping your own performance high, and motivating others through recognition, feedback and real responsibility.

Coaching and mentoring

Giving constructive feedback and coaching, and setting up mentoring so knowledge and skills pass between people.

PART

4

Workplace culture and values

A positive culture

Defining your organization's values, matching behaviour to them, and building trust, collaboration and accountability.

Leading change and new ideas

Guiding your organization through change, and encouraging the creativity and experiments that keep things improving.

PART

5

Diversity and inclusion

What diversity and inclusion mean

Why diversity and inclusion matter at work, and how differences such as race, gender and age shape a team.

An inclusive workplace

Making sure everyone feels valued and respected, tackling unconscious bias, and bringing equity to hiring and promotion.

PART

6

Truth and reconciliation

History and understanding

The history behind truth and reconciliation with Indigenous communities, the impact of past injustices, and why acknowledging them matters.

Reconciliation in practice

Bringing reconciliation into your workplace culture, building partnerships with Indigenous communities and growing cultural awareness.

How the sessions work

Case studies

Real workplace cases and best practices to discuss and learn from.

Q&A sessions

Question-and-answer sessions where your team brings its own questions to the trainer.

Discussion forums

A place for peers to work together, share ideas and ask each other questions.

Resource library

Tools, templates and guides to use alongside the course.

Who it's for

- Managers and the staff they lead, trained side by side
- Organizations working on culture, inclusion and reconciliation
- Teams that would rather train together at their own workplace

Book this course for your team

At your workplace or online. We'll send a written quote and dates that suit your team.

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